

## **DEPARTMENT OF SOCIAL SERVICES**

The Virginia Department of Social Services (VDSS) Adult Services Programs, through 120 local departments of social services, serve adults aged 60 and over and adults 18 and older who are incapacitated and their families when appropriate so that they can remain in their home for as long as possible. The Adult Protective Services (APS) program investigates reports of suspected adult abuse, neglect, or exploitation, and provides services when needed. The provision of home-based services, case management, and adult protective services ensures that appropriate services are provided to all of our elderly and adults who are incapacitated.

Adult Protective Services are provided to older persons and incapacitated adults who are in danger of being mistreated or neglected, are unable to protect themselves, and have no one to assist them. An APS report is an allegation by any person to a local department of social services or to the 24-hour toll-free APS hotline (**1-888-832-3858**) that an elder or an incapacitated adult needs assistance. Persons who make a report may do so anonymously.



Report suspected abuse, neglect, or exploitation of adults to Adult Protective Services at your local department of social services or to the 24-hour, toll-free hotline at

**1-888-832-3858**

When calling the hotline from the Richmond area, please call

**804-371-0896**

***One case of abuse is one too many.***